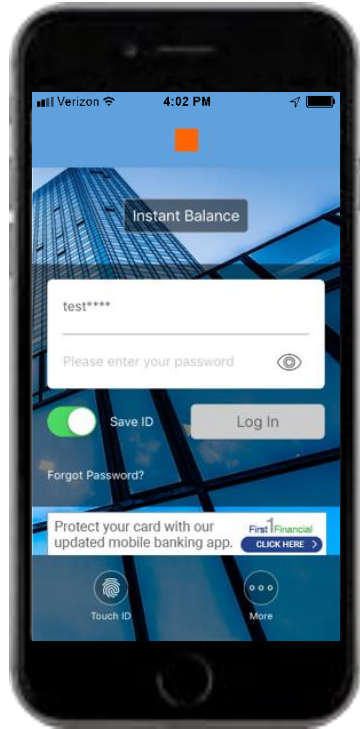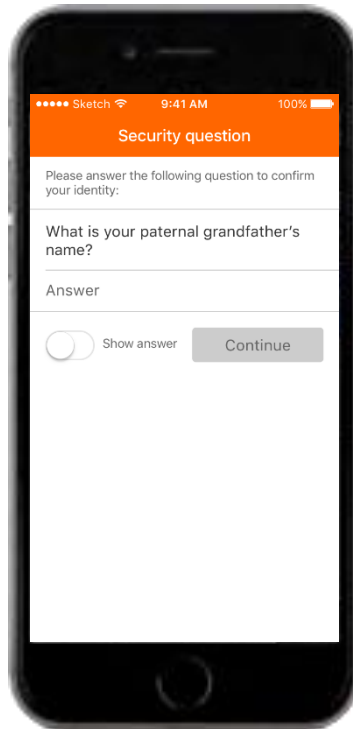# ONE-TIME PASSCODE CHEAT SHEET

Receive a one-time passcode to authenticate your identity & enhance the security of mobile banking
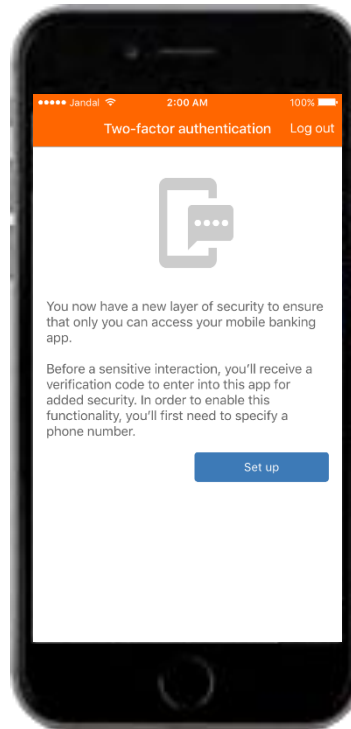
How to enroll in one-time passcode on mobile (*assumes user does not have one-time passcode set up online*)
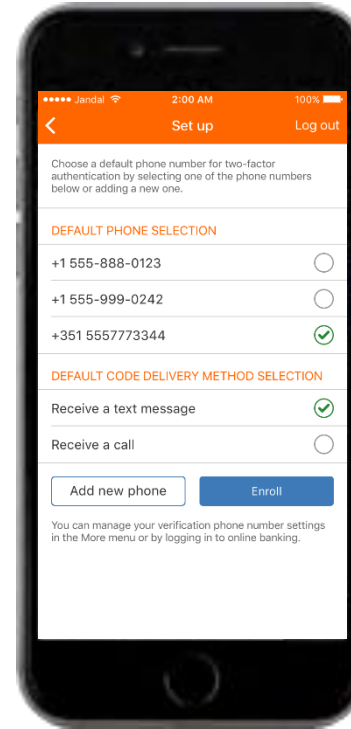

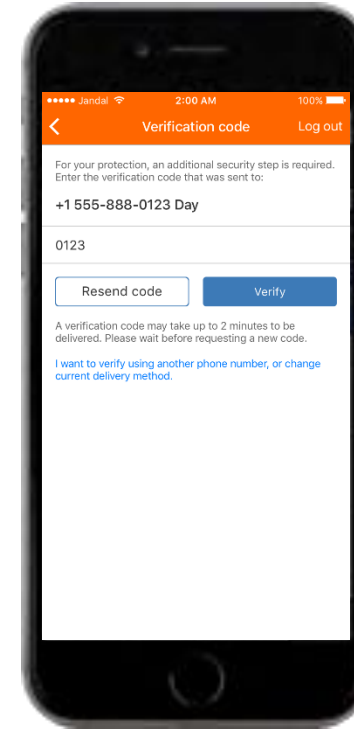Log in to the app with your User ID and password or biometric login.

After logging in, users will be asked a security question to confirm their identity. Enter the answer to your security question and tap "**Continue**".
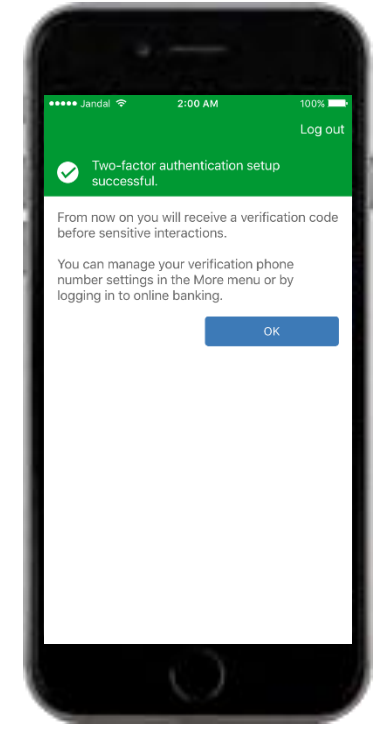
Once the user's identity has been verified, they will see a screen like the above. Users can now receive a one-time verification code and enter it into the app for added security when logging in.
Tap "**Set up**" to enroll in two-factor authentication on mobile.

Users can select their default phone number and choose the passcode delivery method – via text message or automated phone call. After making your selections, tap "**Enroll**" to continue.

After tapping "Enroll", users should receive a one-time passcode to their specified phone number. Enter the code when received, and tap "**Verify**".
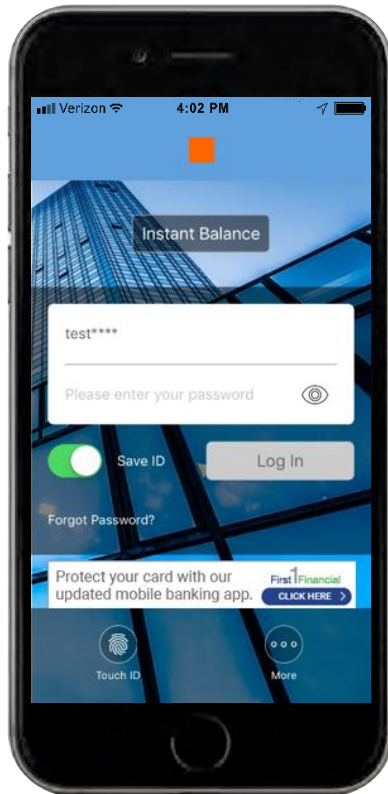
Enrollment successful! From now on, users will receive a one-time verification code before sensitive interactions and logins on their mobile device. Users can manage their two-factor authentication settings under the "More" menu.
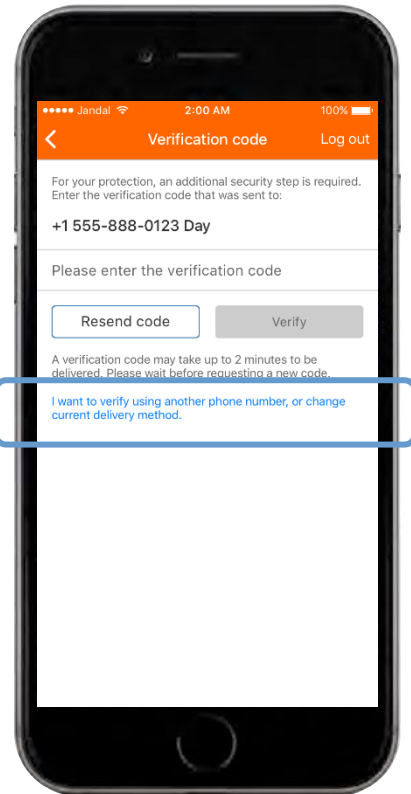
ONE-TIME PASSCODE CHEAT SHEET

Receive a one-time passcode to authenticate your identity & enhance the security of mobile banking
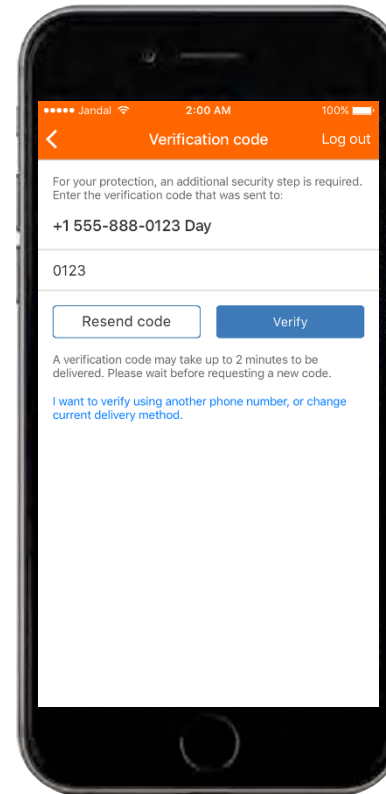
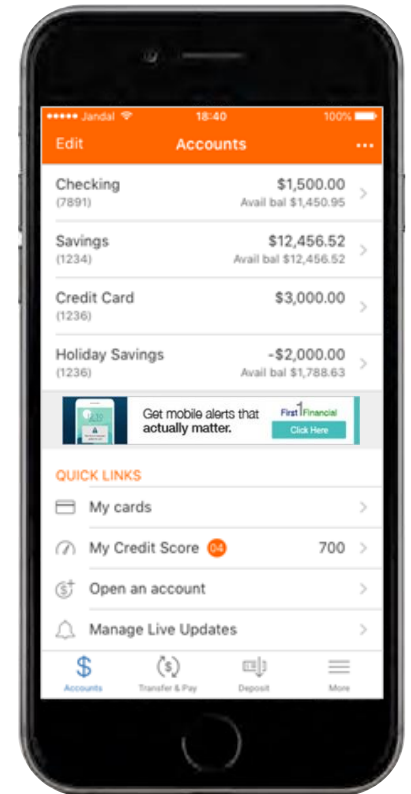Getting started with one-time passcode on mobile

Log in to the app with your User ID and password or biometric login.

After logging in, users should receive a one-time passcode to their default phone number. If users want to use a different phone number, or change their current delivery method, they can tap the text highlighted above or access the "More" menu after logging in.

Users should receive a one-time passcode to their specified phone number. Enter the code when received, and tap "**Verify**".

Once the correct code has been entered, users will be able to access their mobile banking app and continue managing their finances. From now on, users will receive a one-time verification code before sensitive interactions and logins on their mobile device.